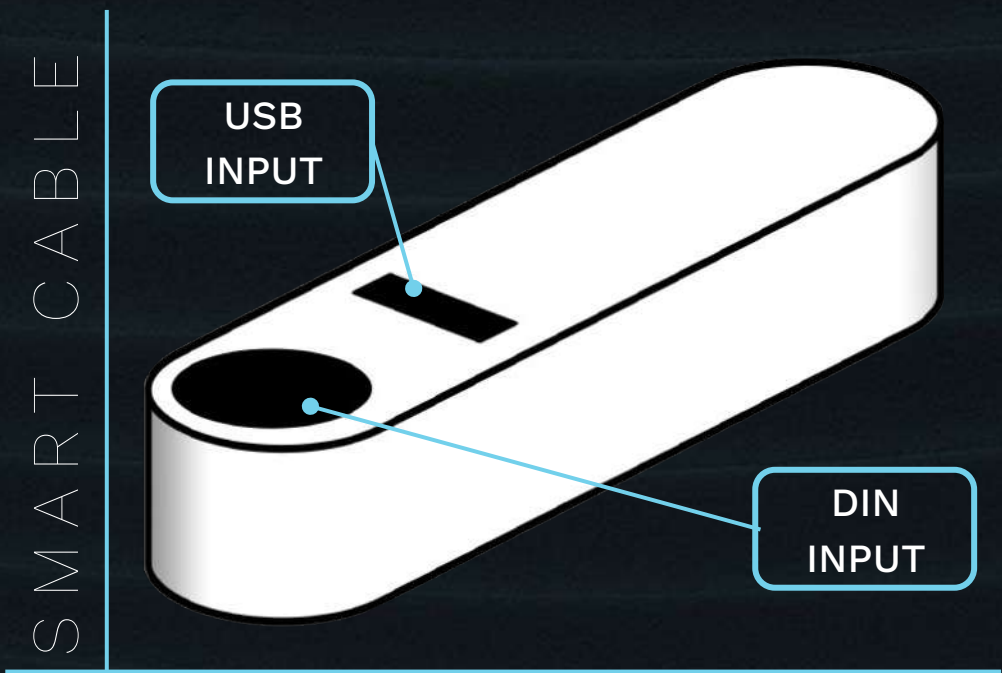




SMART CABLE REPLACEMENT TUTORIAL

DUAL BASE

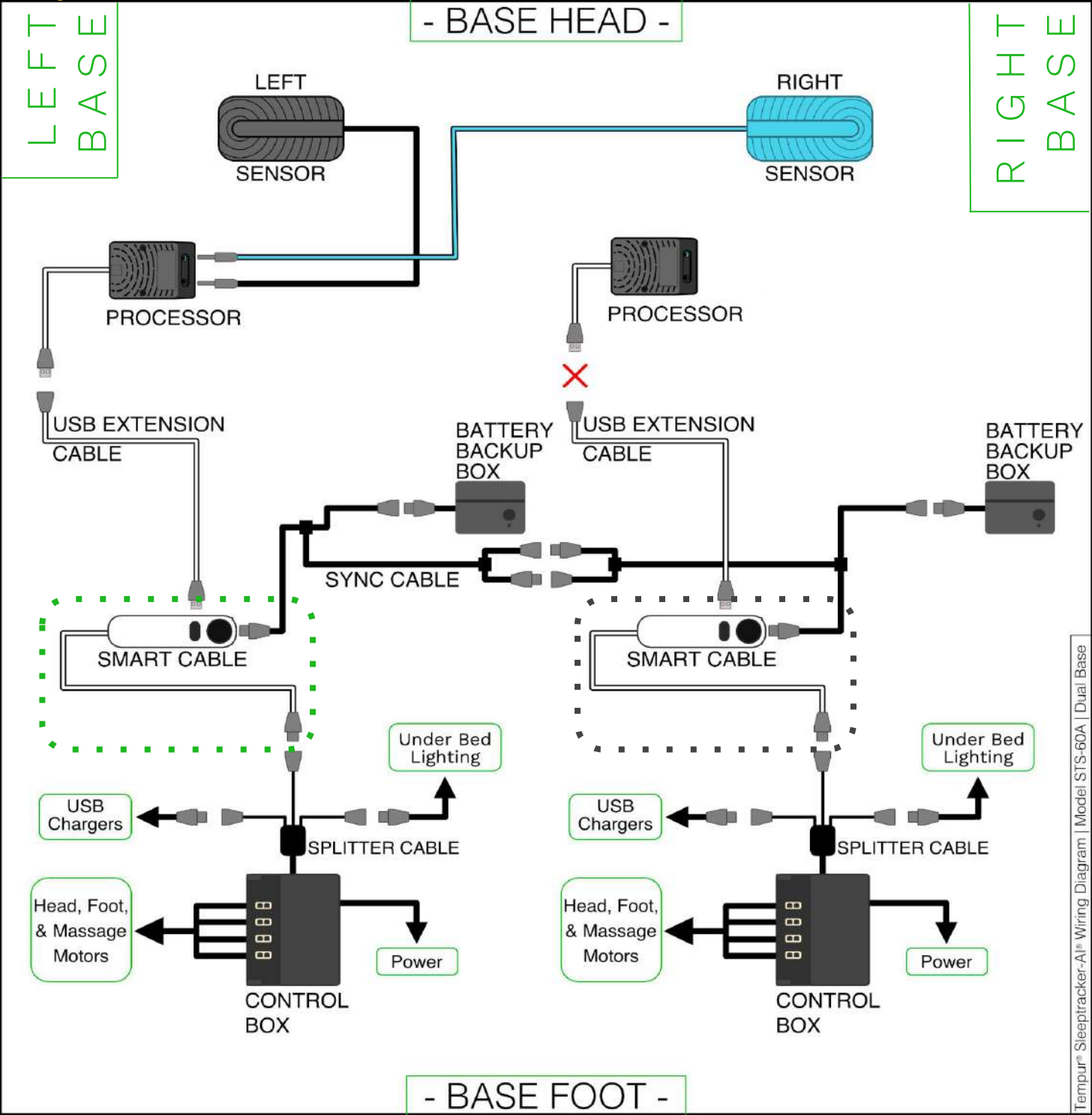
HARDWARE OVERVIEW



STEP 1 A LOCATE

Your bed should have a Sleeptracker-AI® Smart Cable mounted underneath each base. Locate the Smart Cable on your **left base**.

NOTE “Left” vs “right” orientation is according to when standing at the foot of the base and facing the head.



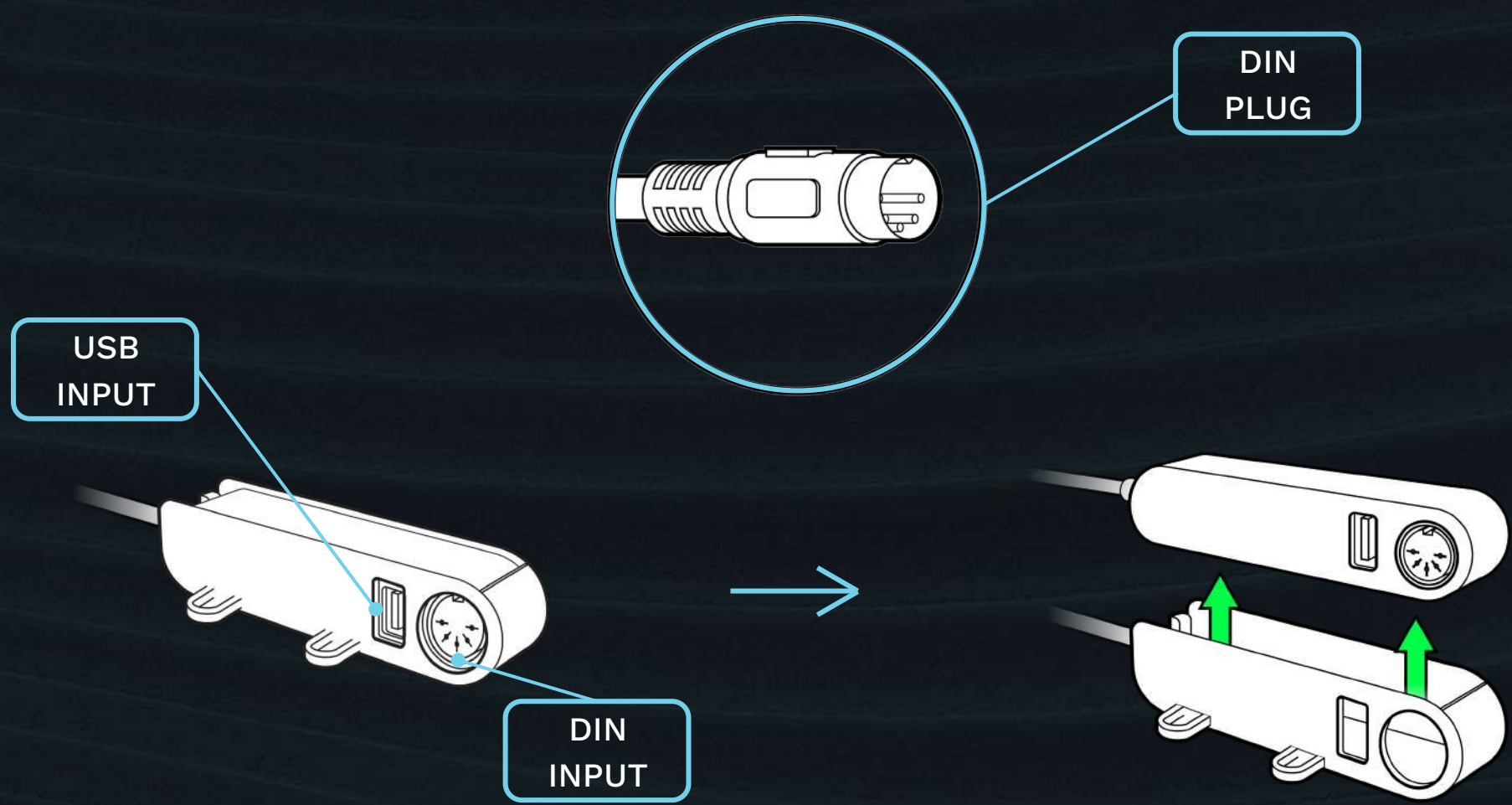
A Dual Base has two Smart Cables, however, only the **left-base** Smart Cable is used by the Sleeptracker-AI system.

STEP B ■ REMOVE

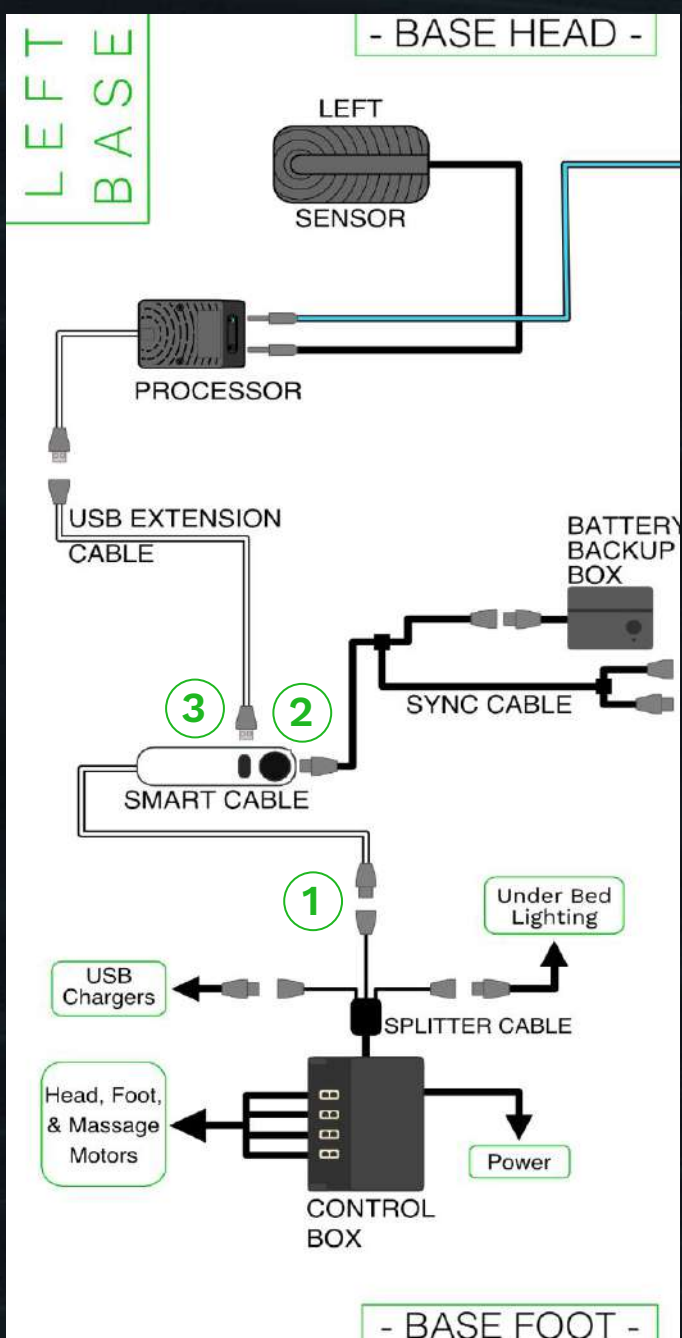
Remove the USB cable and the DIN plug (round 5-pin plug) going into the **left-base** Smart Cable. Next, unplug the Smart Cable's DIN output from the Splitter Cable, and then remove the Smart Cable body from the mount.

The Smart Cable can be removed from the mount by pulling the device out & away from the base/mount.

You **do not** need to remove the screws holding in the mount. It's easiest to simply grab the cable coming out of the Smart Cable body, and then pull the Smart Cable body out of the mount.



STEP C ■ INSTALL



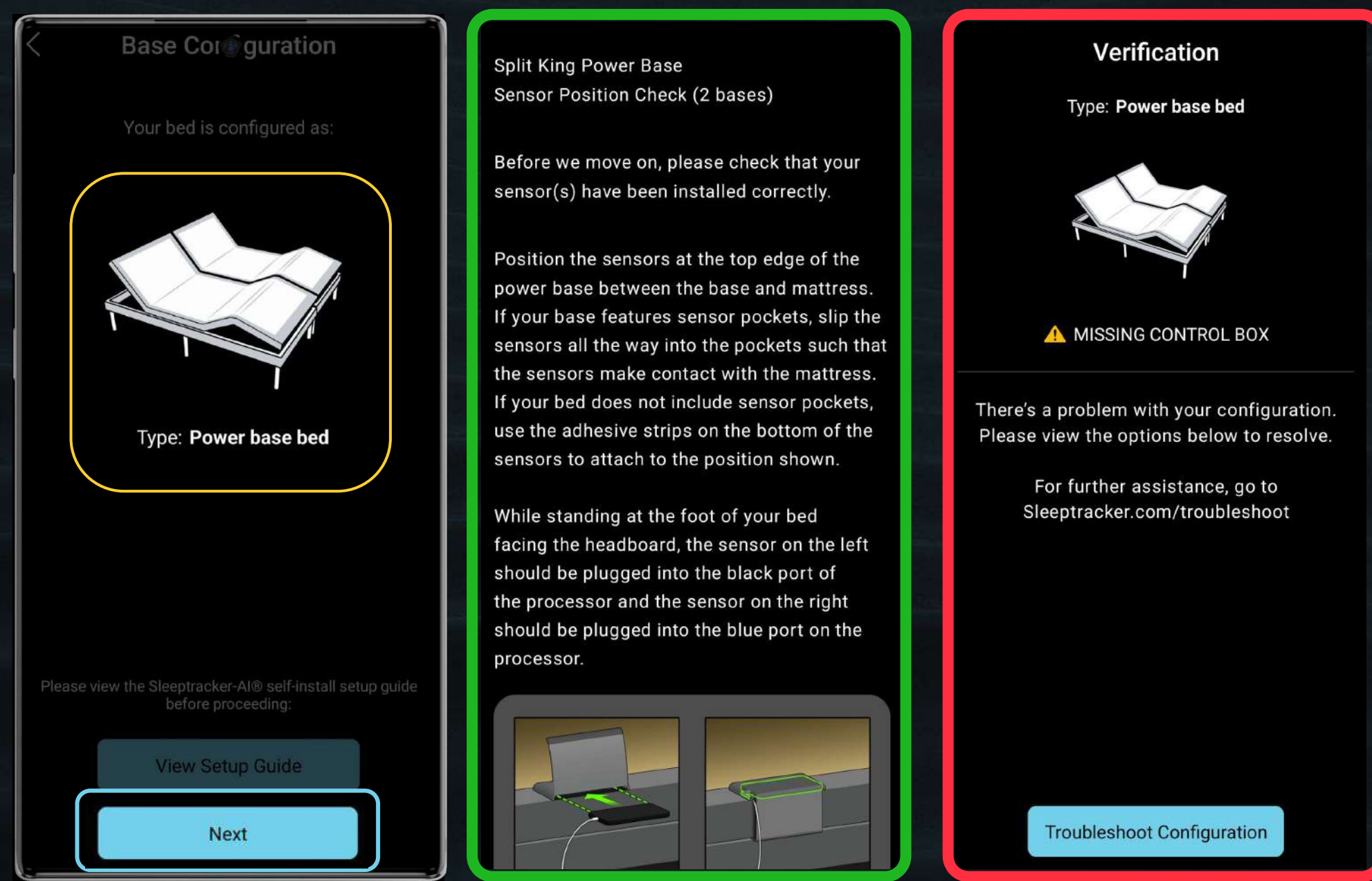
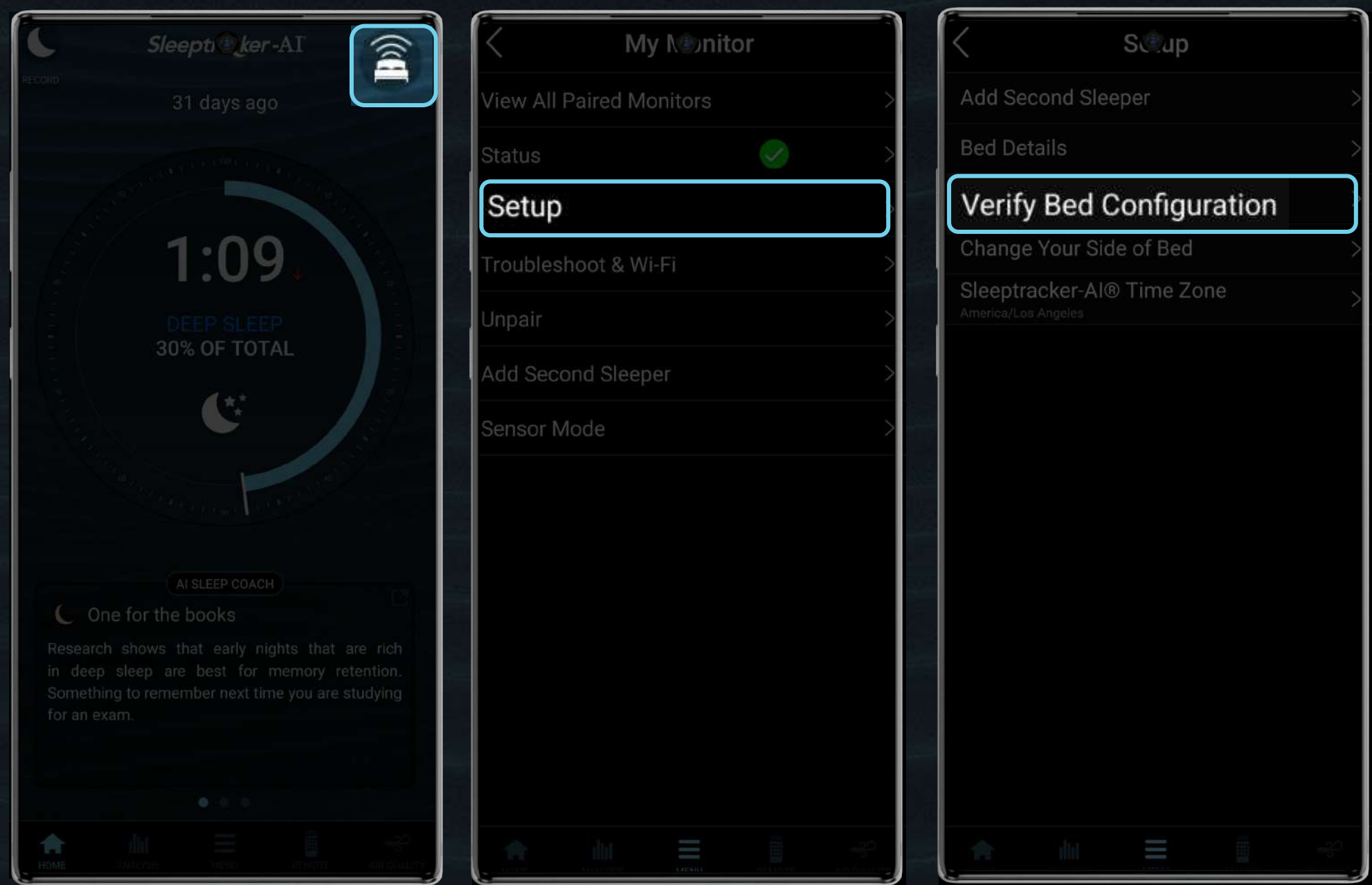
Insert your new Smart Cable into the mount, and then **1** firmly push the Smart Cable's DIN output into the Splitter Cable's DIN input. **2** Insert the Sync Cable's DIN output into the Smart Cable, and **3** plug the USB cable in.

NOTE A loose DIN cable connection can cause features on the base to not work properly, so ensure all DIN cable connections you encounter are connected firmly.

STEP

D || RE - VERIFY

In the Sleeptracker-AI® app, select...



NOTE

⚠

If the bed image does not show a dual base and/or the Type is not set to “Power base bed”, please factory-reset the Processor, and then go to **Menu > Pair Smart Bed** to properly set it up again.

Skip to page 6.

Proceed to the next page.

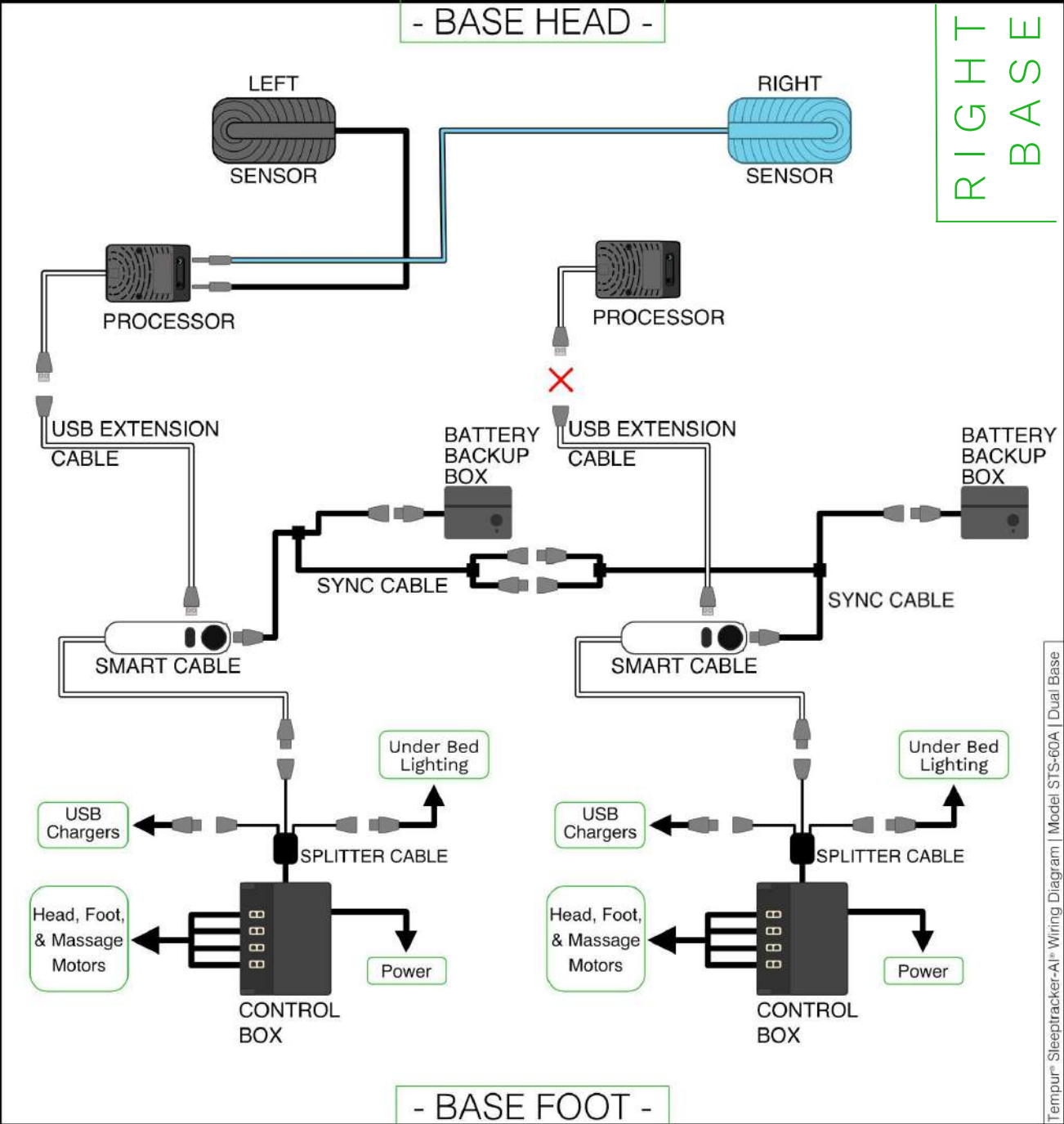
“MISSING CONTROL BOX” ERROR

i If you ran into a “Missing Control Box” error, follow the steps below, otherwise, **skip to page 6**.

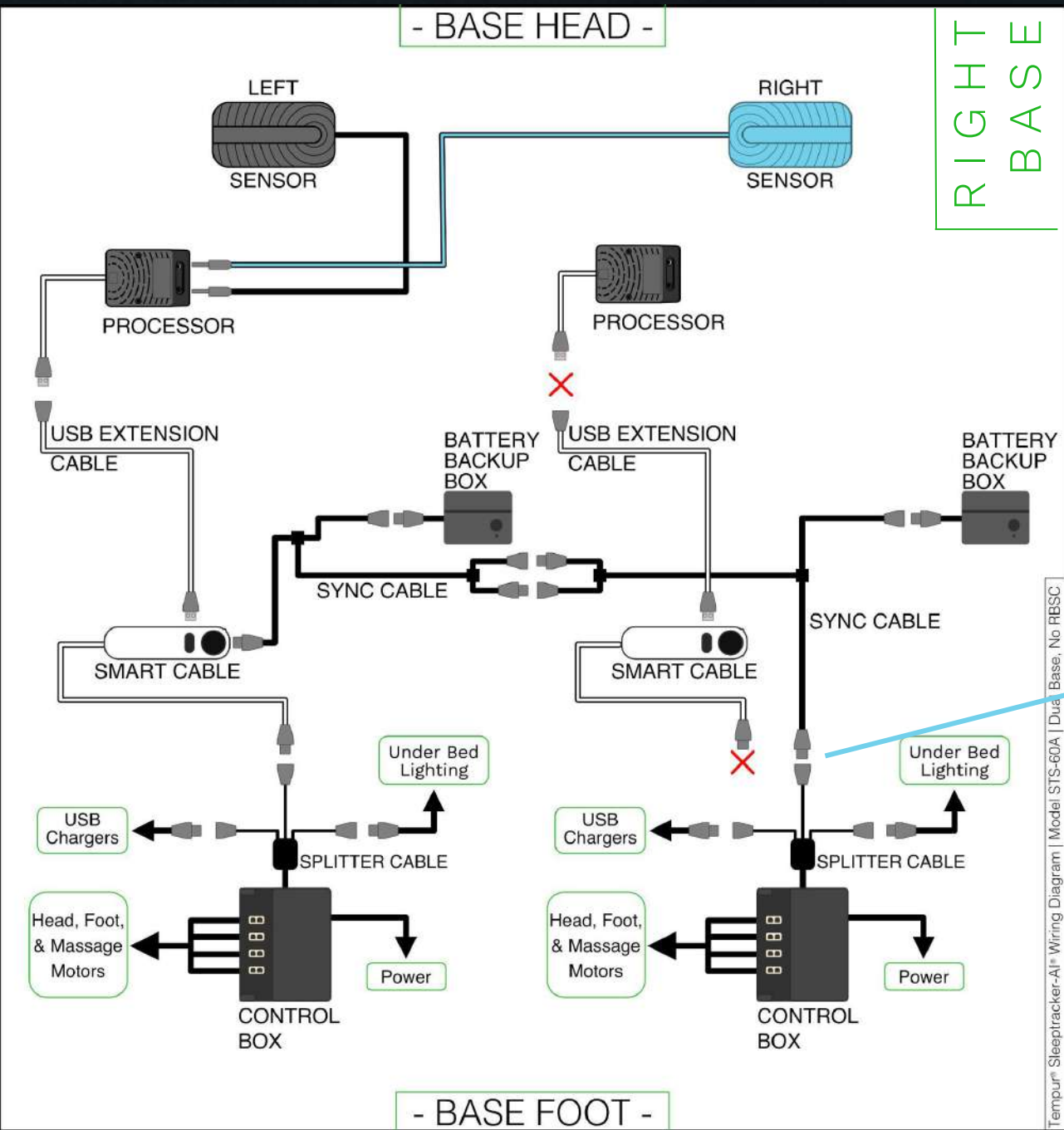
Reconfigure your base’s wiring, so the **right-base’s** Smart Cable is disconnected and the Sync Cable’s DIN output is plugged into the Splitter Cable. Once this is done, **wait** for the **left-base processor** to return to a solid green status light and then re-verify your base.

NOTE Your bases **must** have a Sync Cable installed, even if you want them to move separately.
If your Sync Cable is split into two parts & it is joined at the center, please ensure the center-joints are firmly connected by unplugging & firmly reconnecting them.

BEFORE



AFTER



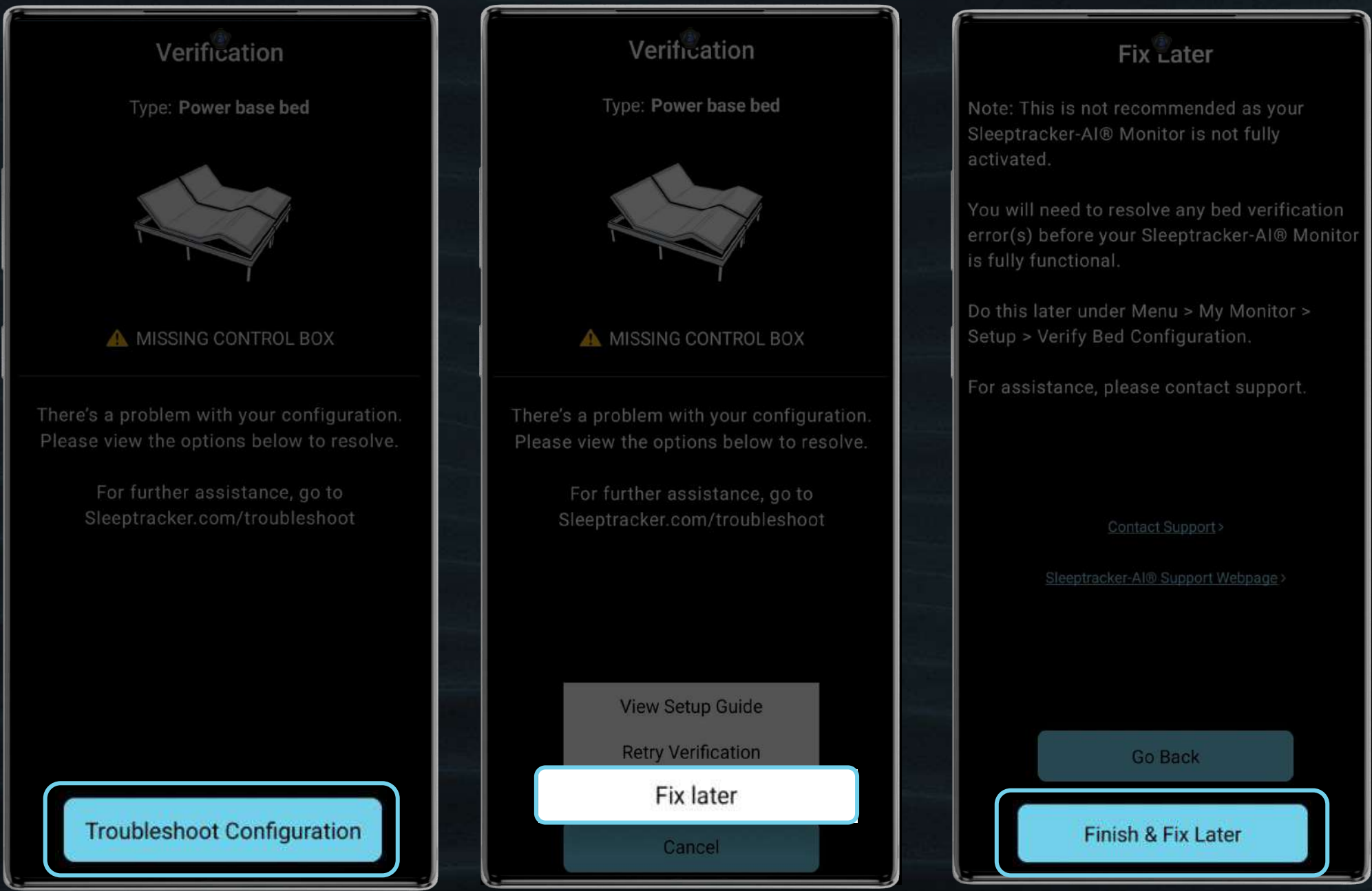
The **right-base’s** Sync Cable’s output is now directly plugged into an input on the Splitter Cable.

“MISSING CONTROL BOX” ERROR

If the base verification fails again, ensure your mobile device has Internet access and all DIN plugs are **firmly connected**. Afterward, unplug the power to your base > wait one minute > plug the power back in > wait for your left-base Sleeptracker-AI® Processor to return to a solid green status light, and then try re-verifying your base.

If the above **does not** help, please let the Sleeptracker-AI® support team know. The Sleeptracker-AI® Smart Bed will still be able to monitor your sleep, but features that require base control, such as Snore Response, the in-app remote, etc., may not function properly until after the base verification successfully passes.

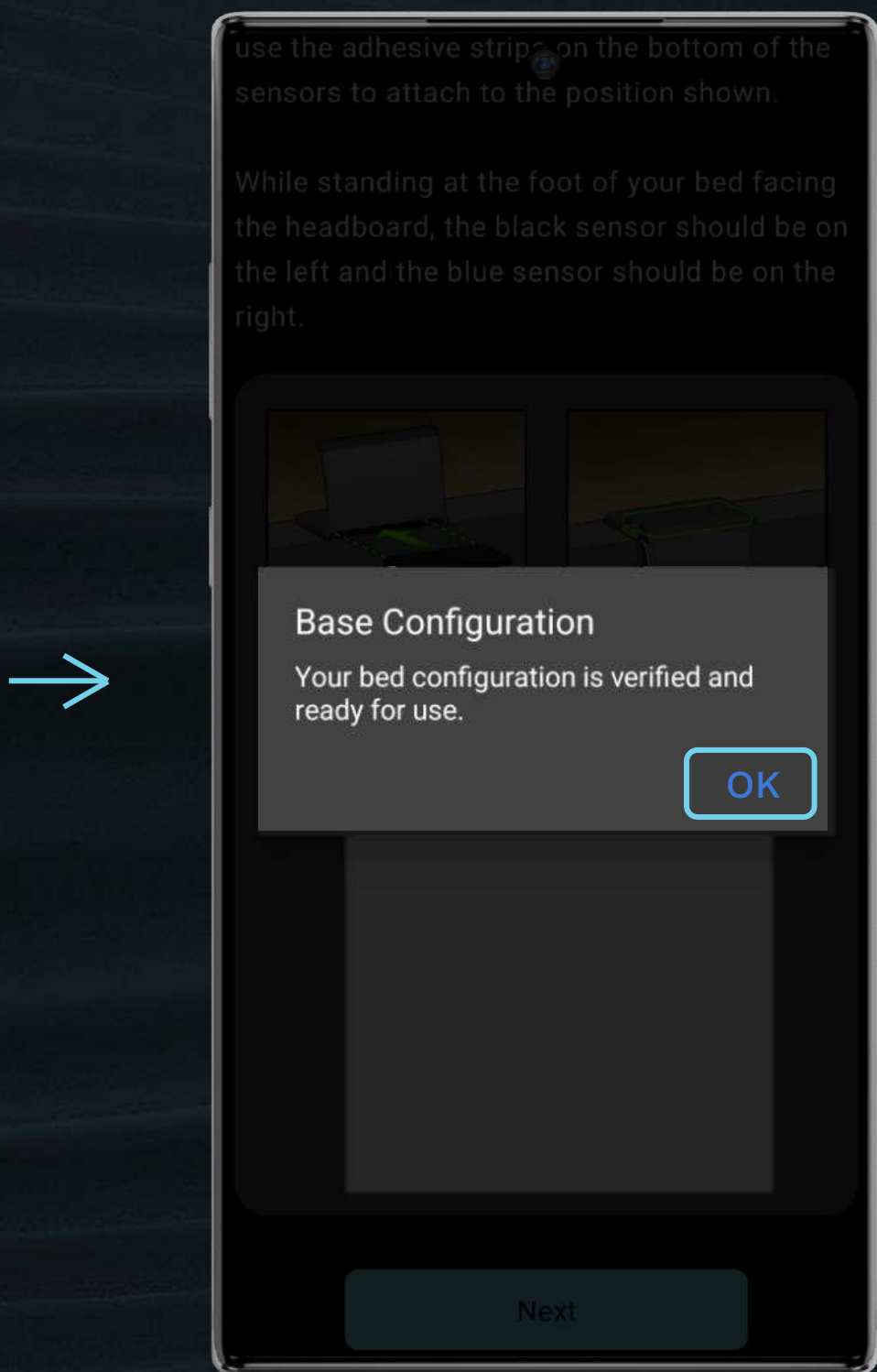
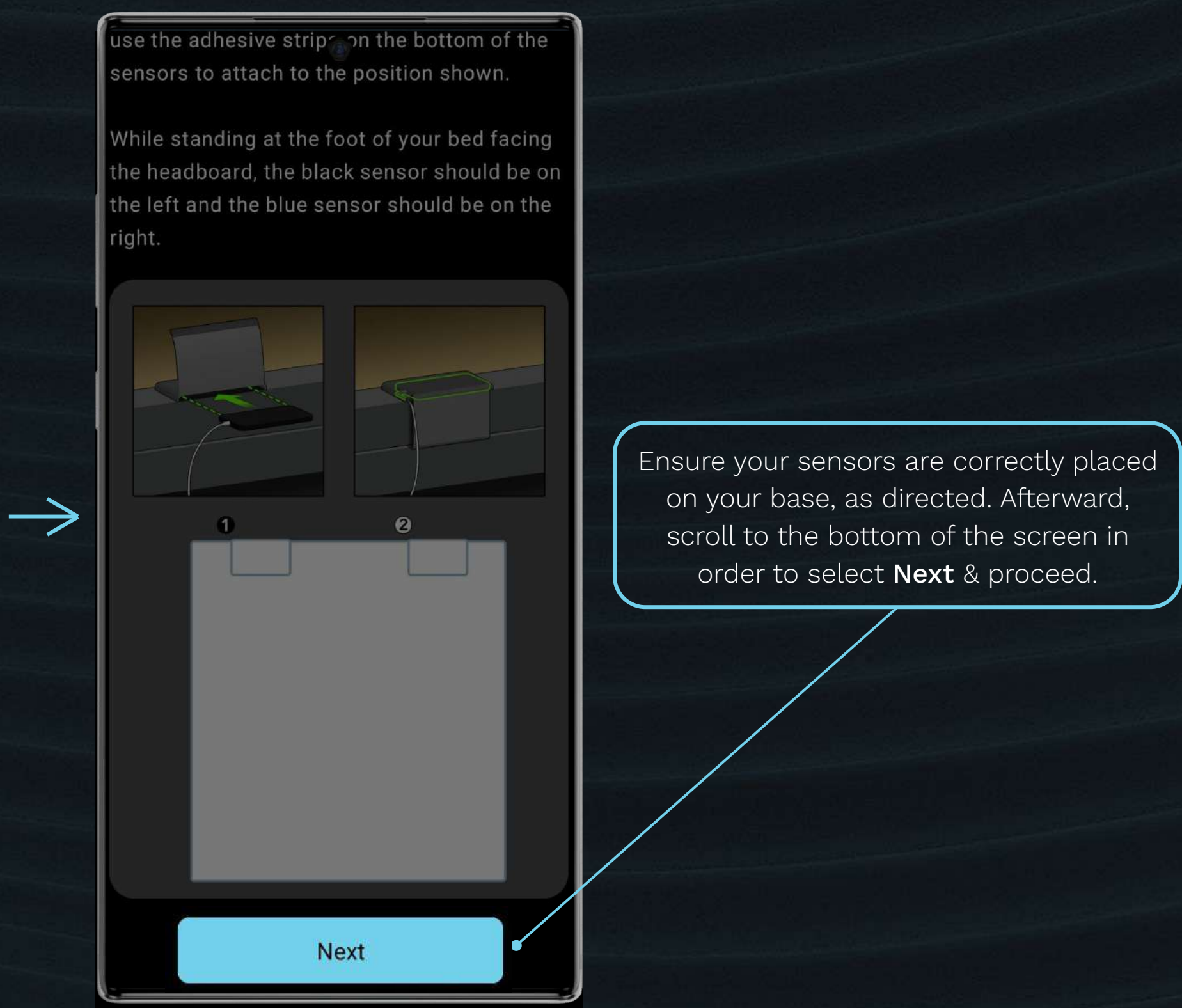
If you would like to exit the base verification screen, select...



NOTE

If you would like to return to the bed verification screen at a later point, select the **Menu > My Smart Bed > Setup > Verify Bed Configuration**, and then select **Next**.

If you did not run into any verification errors, select the following to complete the Smart Cable replacement process...



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TEMPUR

FOR ADDITIONAL HELP

&

INFORMATION